

Teaching Security Lesson 3: Social Engineering

Activity: Real or Phish?

Inspect each message and decide whether the email is real or a phishing attempt. Then explain why you think that and what more you could do to figure it out.

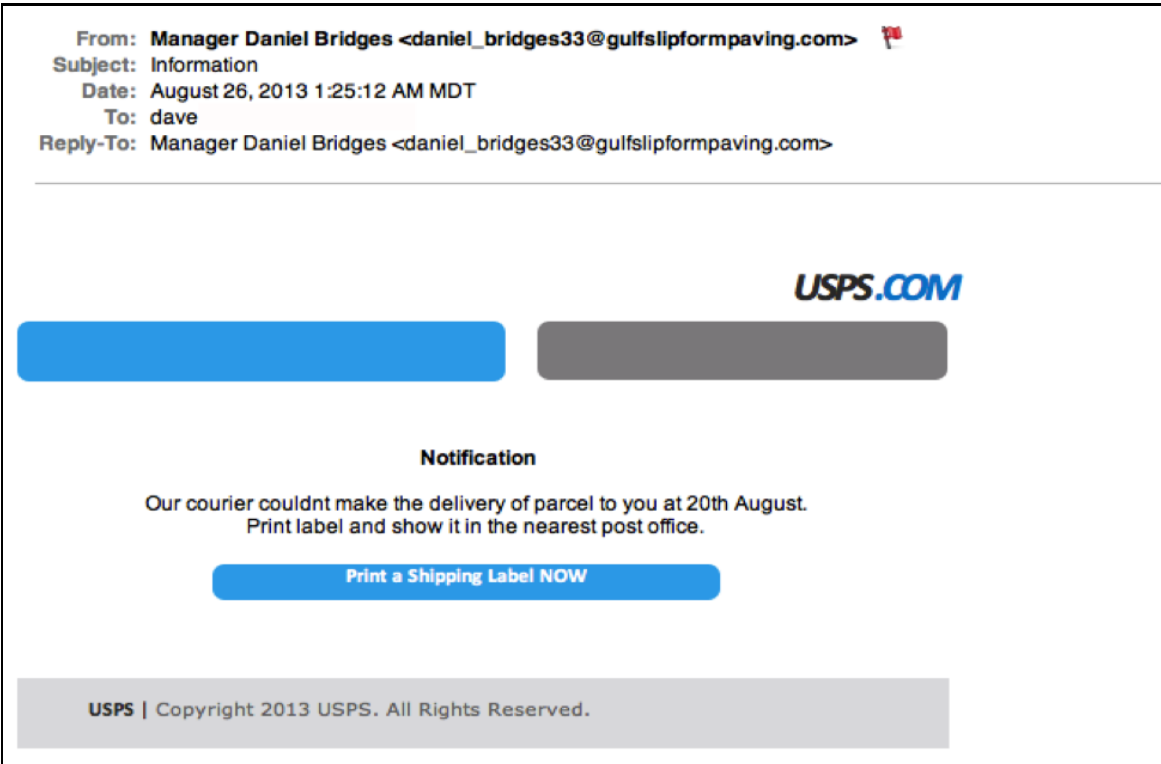
When you're reading the email, imagine you received one like it. Think about:

- How does it compare to other emails or official notices that you've seen?
- If you were on a computer or a phone, how would you inspect it further?
- How certain are you about your answer?

Email 1: Inspect the email below. Do you think it's real or a phish? _____

Why do you think that?

What else would you look for onscreen?



The screenshot shows an email header with the following information:


- From:** Manager Daniel Bridges <daniel_bridges33@gulfslipformpaving.com>
- Subject:** Information
- Date:** August 26, 2013 1:25:12 AM MDT
- To:** dave
- Reply-To:** Manager Daniel Bridges <daniel_bridges33@gulfslipformpaving.com>

The body of the email features the USPS.COM logo in the top right corner. Below the logo, there are two redacted rectangular boxes, one blue and one grey. In the center, the word "Notification" is displayed in bold. Below this, the text reads: "Our courier couldnt make the delivery of parcel to you at 20th August. Print label and show it in the nearest post office." A blue button with the text "Print a Shipping Label NOW" is positioned below the text. At the bottom of the email, a grey footer bar contains the text: "USPS | Copyright 2013 USPS. All Rights Reserved."

Email 2: Inspect the email below. Do you think it's real or a phish? _____

Why do you think that?


What else would you look for onscreen?

From: <NAME REMOVED>
Date: Sat, Apr 1, 2017 at 2:09 PM
Subject: Library Account
To: xxxxx@berkeley.edu 

Dear Student,

Your access to your library account is expiring soon due to inactivity. To continue to have access to the library services, you must reactivate your account. For this purpose, click the web address below or copy and paste it into your web browser. A successful login will activate your account and you will be redirected to your library profile.

<https://auth.berkeley.edu/cas/login?service=https%3a%2f%2f>

If you are not able to login, please contact <Name Removed> at xxxxx@berkeley.edu  for immediate assistance.

Sincerely,

<Name Removed>
University Library
University of California Berkeley


Email 3: Inspect the email below. Do you think it's real or a phish? _____

Why do you think that?

What else would you look for onscreen?

From: Best Buy <BestBuyInfo@fashionlab.com.ua> Hide
Subject: Special Order Delivery Problem
Date: December 20, 2013 11:06:08 AM MST
To: dave
Reply-To: Best Buy <BestBuyInfo@fashionlab.com.ua>

My Best Buy ID: 002024460
Reward certificate(s) available.

WEEKLY DEALS GIFTS

Tvs Computers & Tablets Cell Phones Appliances Cameras Video Games Audio

Sir/Madam,

Your order [BBY-4983814314](#) has not been delivered because the specified address was not correct. Please fill this [form](#) and send it back with your reply to this message.

If we do not receive your reply within a week we will pay your money back less 17 because your order was reserved for the time of Christmas holidays.

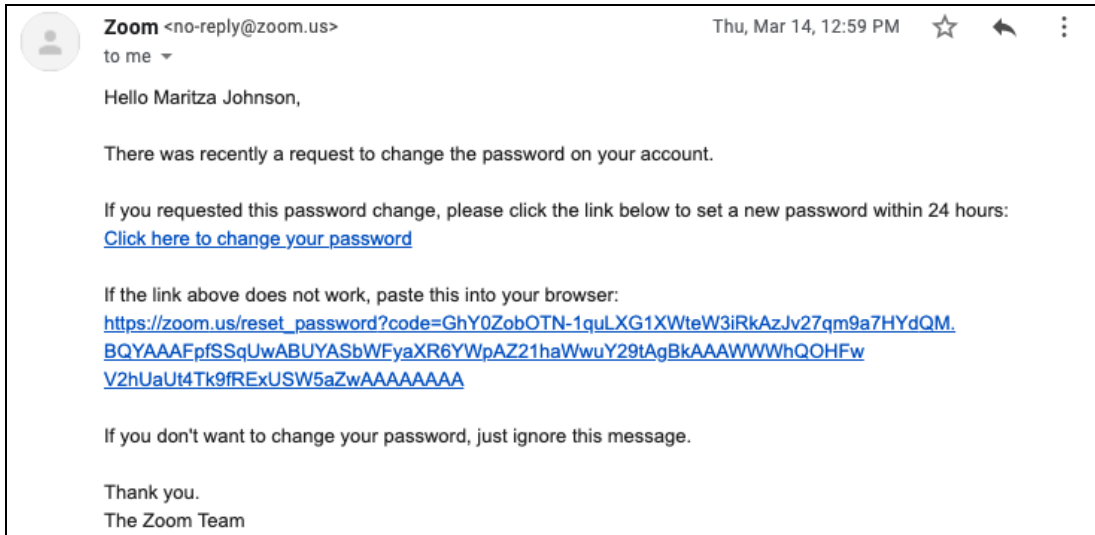
Best Buy 7601 Penn Avenue South, Richfield, MN 49584-7655

BEST BUY, the BEST BUY logo, the tag design, [BESTBUY.COM](#), GEEK SQUAD, the GEEK SQUAD logo, MY BEST BUY, REWARD ZONE, BEST BUY MOBILE and the BEST BUY MOBILE logo are trademarks of BBY Solutions, Inc. All other trademarks or trade names are properties of their respective owners.

Email 4: Inspect the email below. Do you think it's real or a phish? _____

Why do you think that?

What else would you look for onscreen?



Email 5: Inspect the email below. Do you think it's real or a phish? _____

Why do you think that?

What else would you look for onscreen?

