Teaching Security Lesson 3: Social Engineering

Activity: Real or Phish?

Inspect each message and decide whether the email is real or a phishing attempt. Then explain why you think that and what more you could do to figure it out.

When you’re reading the email, imagine you received one like it. Think about:
- How does it compare to other emails or official notices that you’ve seen?
- If you were on a computer or a phone, how would you inspect it further?
- How certain are you about your answer?

Email 1:  Inspect the email below. Do you think it’s real or a phish? ________________

Why do you think that?

What else would you look for onscreen?

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From: Manager Daniel Bridges <daniel_bridges33@gulfslipformpaving.com>
Subject: Information
Date: August 26, 2013 1:25:12 AM MDT
To: dave
Reply-To: Manager Daniel Bridges <daniel_bridges33@gulfslipformpaving.com>

Notification
Our courier couldn’t make the delivery of parcel to you at 20th August.
Print label and show it in the nearest post office.

Print a Shipping Label NOW

USPS | Copyright 2013 USPS. All Rights Reserved.
Email 2: Inspect the email below. Do you think it’s real or a phish? ________________

Why do you think that?

What else would you look for onscreen?

From: <NAME REMOVED>
Date: Sat, Apr 1, 2017 at 2:09 PM
Subject: Library Account
To: xxxxx@berkeley.edu

Dear Student,

Your access to your library account is expiring soon due to inactivity. To continue to have access to the library services, you must reactivate your account. For this purpose, click the web address below or copy and paste it into your web browser. A successful login will activate your account and you will be redirected to your library profile.

https://auth.berkeley.edu/cas/login?service=https%3a%2f%

If you are not able to login, please contact <Name Removed> at xxxxx@berkeley.edu for immediate assistance.

Sincerely,

<Name Removed>
University Library
University of California Berkeley
Email 3: Inspect the email below. Do you think it’s real or a phish? ________________

Why do you think that?

What else would you look for onscreen?

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From: Best Buy <BestBuyInfo@fashionlab.com.ua>
Subject: Special Order Delivery Problem
Date: December 20, 2013 11:06:08 AM MST
To: dave
Reply-To: Best Buy <BestBuyInfo@fashionlab.com.ua>

Sir/Madam,

Your order BBY-4983814314 has not been delivered because the specified address was not correct. Please fill this form and send it back with your reply to this message.

If we do not receive your reply within a week we will pay your money back less 17 because your order was reserved for the time of Christmas holidays.

Best Buy 7601 Penn Avenue South, Richfield, MN 49584-7655

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Email 4: Inspect the email below. Do you think it’s real or a phish? _______________

Why do you think that?

What else would you look for onscreen?

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Email 5: Inspect the email below. Do you think it’s real or a phish? _______________

Why do you think that?

What else would you look for onscreen?

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From: "Bank"<payment@payment.com>
Subject: Re: new payment on your account
Date: March 24, 2014 10:39:01 AM MDT
Reply-To: <bankwinstransferdepartment@gmail.com>

Please find attached bank slip for new payment on your account.

Regards,

Account Department:

new payment.zip